

Siyata SD7 User

4.3



FirstNet[®]
Fusion

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ABOUT FUSION

Welcome to the Fusion Siyata User Guide, version 4.3. This guide is designed to empower users of the FirstNet® Fusion application, built with AT&T, to navigate its robust suite of features and maximize operational efficiency and communication. Whether you are a first responder, dispatcher, administrator, or team member, Fusion provides secure, real-time collaboration tools tailored for mission-critical environments.

OVERVIEW

Fusion Siyata SD7 device



Siyata SD7 device

Login

Once you open the phone, the Fusion application authenticates you automatically if you have the SIM card in your phone, and you are already part of an organization and assigned to at least one channel or talkgroup.

Step 1: The screen shows a loading message, while the application verifies the SIM card and if the user is assigned to any channels or talkgroups.



Signing in > Loading

Step 2: The screen shows a confirming message while it is waiting for the SMS and validating the activation code.



Signing in > Confirming

Step 3: The screen shows an authenticating message while the user activation is sent and the user is logging in.



Signing in > Authenticating

Step 4: The screen shows a synchronization message while the data is synchronized after logging in.



Signing in > Synchronizing

If any error appears in the authenticating process, press on the knob to retry the authentication.



Signing in > Error

Once you successfully authenticated, you see the default page.



Default page

PUSH-TO-TALK

FirstNet Fusion is a mission-critical push-to-talk solution designed for public safety agencies and those that support them. Fusion delivers high-quality, instant voice communications that emulate traditional public safety radio while enabling advanced interoperability across smartphones, radio and purpose-built devices.

FirstNet Fusion empowers agencies to unify thousands of users into secure talkgroups, supporting multi-agency coordination during large-scale incidents. Its robust feature set and standards-based design ensure reliable, real-time communication for critical operations.

Channels are always-connected groups that allow you to communicate.

Device actions on **Push-To-Talk**:

1. **Channel Selector** knob: Allows switching from one channel or talkgroup to the next.

2. **Selected Channel or Talkgroup with the Current Status:** It refers to the channel you are connected to or the talkgroup you are currently in, and where you can communicate with other members.
3. **Push-To-Talk** button: Long-press the button to take the floor in a channel or a talkgroup.



Push-To-Talk page and buttons

Connecting to a channel

By turning the **Selector** knob, you can go from one channel to the next.

When you are connected to a channel, all other calls are stopped and all other talkgroups are disaffiliated.



Channel

While connected to a channel, long press on the **Push-To-Talk** button to take the floor in the channel. Release the button to release the floor. If the channel is not connected, pressing the **Push-To-Talk** button connects the channel.

On the channel screen, you can see who is currently speaking. The name of the user remains on the screen until another user takes the floor.

The information you see on the screen while on the channel is:

1. Acronyms for Channel (CH) followed by the name of the channel
2. The status of the Channel:
 1. Floor available
 2. You are talking
 3. Another user is talking



Channel > You are talking



Channel > Another user is talking



Channel > Floor available

Note: If you are the only user connected to the channel, you will not be able to talk even if you press the **Push-To-Talk** button.

Starting and receiving calls with a talkgroup

To start a call with a talkgroup, rotate the knob until the desired talkgroup appears, then long-press the **Push-To-Talk** button to start the call. Selecting a talkgroup automatically affiliates you to it and any other ongoing calls are stopped.

While connected to a talkgroup, long press on the **Push-To-Talk** button to take the floor in the talkgroup. Release the button to release the floor. If the talkgroup is not connected, pressing the **Push-To-Talk** button connects the talkgroup.

While on a talkgroup, you can see on the screen:

1. Acronyms for Talkgroup (TG) followed by the name of the group
2. The description of the Talkgroup and status
 1. Press to talk (to initiate a call)
 2. You are talking
 3. Another user is talking



Talkgroup > Press to talk



Talkgroup > You are talking

Emergency Calls

Long-press for three seconds on the emergency button to trigger an Emergency Call.



SOS button on the device

While the Emergency Call is ongoing, you can see:

1. The call type on the first line
2. Who is talking



Emergency Call > You are talking

When you are on the Emergency Call you cannot switch to another channel or talkgroup. If you turn the knob nothing happens. You must end the call to be able to switch to another channel.

To stop an Emergency Call, press the **Emergency** button again.

Zone

Zones are collections of channels and talkgroups grouped for an event (mission, accident, incident, etc.) or an area. Zones restrict your communication only to the channels and talkgroups relevant to an event. Every channel and talkgroup must belong to a Zone; their defined priorities apply inside the zone. Admins create and order zones and can assign users to multiple ones. You can connect to one zone at a time.



Active Zone

One zone can have multiple channels and talkgroups . You can toggle through them using the knob.

When you are connected to a zone, you can only be connected to one channel or have one active call with a talkgroup. The system automatically connects you to the first channel or affiliates you to the first talkgroup that is available in that zone.

Talkgroups are affiliated only when their position matches the current knob position and the only way to switch between channels and talkgroups is by rotating the knob.

Use case 1: Channel to Channel

When you switch the knob, you disconnect from the old channel and connect to the new one.

Use case 2: Channel to Talkgroup

When you switch the knob, you disconnect from the old channel, and you are affiliated to the talkgroup, without starting a call to it. You can initiate the call by long pressing the **Push-To-Talk** button.

Use case 3: Talkgroup to Channel

When you switch the knob, the talkgroup disconnects, and the new channel is connected.

Use case 4: Talkgroup to Talkgroup

When you switch the knob, you disconnect from the first talkgroup and affiliate to the second one without connecting. You can start the call by long-pressing the **Push-To-Talk** button.

Additionally, if you switch from one zone to another or to a scan list, you are disconnected from the channel or the talkgroup from the previous one, unless the channel or talkgroup also exists in the current zone or scan list.

If there is an ongoing Emergency call or a Broadcast call, and you switch from the current zone, the call remains ongoing.

Connecting to a zone

When connected to the phone, you are automatically connected to a zone.

If you want to change to another Zone, go to the Menu by pressing the knob once to reach **Push-To-Talk** settings. Press again the knob to access the menu.

Then, switch the knob to Zone and press it. First, you see your current the active zone.



Settings > Zone > Active zone

To connect to another zone, switch the knob until you reach the desired one, and press to join it.



Settings > Zone > Press to join other Zone

Scan list

Scan lists allow you to monitor up to 16 channels and talk groups, set priorities, and manage lists for efficient group communication. In a Scan List you can be connected simultaneously to five channels.

Admins can create, edit, and assign scan lists to users and departments.



Settings > Scan > Active Scan List

One scan list can have multiple channels and talkgroups. You can toggle through them using the knob.

When someone speaks in a channel or talkgroup from your current Scan List, the application shows automatically the active connection.

You can be connected to a maximum of five channels and one talkgroup. Attempting to connect to a sixth channel will result in automatic disconnection from the oldest channel.

If you receive a Push-To-Talk call, the channels are put on hold and the call is auto-answered.

If you turn the knob to connect to a different talkgroup, the previous talkgroup is disconnected and de-affiliated, and you are affiliated with the new talkgroup. To join the talkgroup, press the **Push-To-Talk** button.

Push-To-Talk settings

The menu allows you to find the settings available in the application.

To access the **Push-To-Talk** settings press the knob once, switch until **Push-To-Talk** settings appear then press the knob again.

Scan

While in the **Push-To-Talk** settings, switch to Scan.



Push-To-Talk settings > Scan

Then, press the knob to see active Scan lists. Switch the knob to select a scan from the list and press the knob to join it.

Zone

While in the **Push-To-Talk** settings, switch to Zone.



Push-To-Talk settings > Zone

For more information about the Zone, go to the Push-To-Talk > Zone section of the guide.

Operational status

While in the **Push-To-Talk** settings, switch to Operational Status.



Push-To-Talk settings > Operational status

First, you see the current status.



Push-To-Talk settings > Operational status > Current status

If you want to change it, switch the knob until you find the desired status and press.



Push-To-Talk settings > Operational status > Change status

Note: If the Operational Status is inactive, this section is not visible.

Logs

While on the **Push-To-Talk Settings**, turn the knob to Logs and press.



Push-To-Talk settings > Logs

You can see if Debug Mode is enabled.



Push-To-Talk settings > Logs > Debug mode

Turn the knob again to see **Remote Logs**. Press the knob to enable. This allows an admin to remotely retrieve logs.



Push-To-Talk settings > Logs > Remote Logs

If you want to send logs to an admin, turn the knob to **Send Logs**.



Push-To-Talk settings > Send Logs

While the logs are exported, you see the message “Send Logs - Loading”.



Push-To-Talk settings > Send Logs > Export Logs

After the logs are exported, the screen returns to default page.

Profile

While in the **Push-To-Talk** settings, switch to Profile. Press the knob to access the profile. You can see your name and phone number.



Push-To-Talk settings > Profile > Profile information

Version

While in the **Push-To-Talk** settings, switch to Version.



Push-To-Talk settings > Version

Press the knob, and you can see the application version.



Push-To-Talk settings > Version number

This is the only section available if you are not authenticated in the application.

Back

While in the **Push-To-Talk** settings, switch to Back. Press the knob to go back to the previous page.



Push-To-Talk settings > Back

Exit

While on the **Push-To-Talk** settings, switch to Exit. Press the knob to go to the default page.



Push-To-Talk settings > Exit



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